

Payment Refund Policy:

At Automatic, we strive to provide the best products and services to our valued customers. However, we understand that there may be instances where a refund is necessary. This Payment Refund Policy outlines the guidelines and procedures for requesting and obtaining a refund.

1. Eligibility for Refund:

- Refunds will only be considered for eligible purchases made directly from Automatic.
- Refunds will not be provided for products or services purchased through third-party vendors or retailers.

2. Types of Refunds:

- **Product Refunds:** If you have purchased a physical product from us and wish to request a refund, please contact our customer support within five days of the purchase date. The product must be returned in its original condition for a refund to be processed.
- **Service Refunds:** If you have purchased a service from us and are dissatisfied with the results or experience, please contact our customer support within five days of the service delivery date to discuss the issue. Refunds for services will be evaluated on a case-by-case basis.

3. Refund Request Process:

- To request a refund, please contact our customer support via ***support@automaticusa.com/860-454-8114*** within the specified timeframe as mentioned above.
- Provide your order details, including the purchase date, order number, and an explanation for your refund request.
- Our customer support team will review your request and respond within five business days with further instructions.

4. Refund Processing:

- Once your refund request is approved, the refund will be processed using the original payment method used during the purchase.
- Please allow ten business days for the refund to be reflected in your account, depending on your bank or payment provider.

5. Non-Refundable Items:

- Certain items may be non-refundable, including but not limited to digital products, software licenses, personalized items, and gift cards. Please check the product description or contact our customer support for more information.

6. Exceptions:

- In rare cases, we may make exceptions to this policy if there are extenuating circumstances or if required by law.

Please note that this Payment Refund Policy may be subject to change without prior notice. It is recommended to review this policy periodically to stay updated.

If you have any further questions or concerns regarding our refund policy, please do not hesitate to contact our customer support team. We are here to assist you and ensure your satisfaction.